About the CEB

The Council of Europe Development Bank (CEB) is the only European multilateral development bank with a social mandate.

The CEB invests in social projects which improve the lives of the most vulnerable groups across Europe. Vulnerable populations often lack access to education, healthcare and decent housing. The Bank finances social infrastructure such as schools, hospitals and affordable housing. Vulnerable populations also often face difficulties finding steady work; hence, the Bank also finances micro-enterprises and SMEs, which create jobs.

By promoting inclusive and sustainable growth, the Bank contributes to stability and shared prosperity across Europe.

Photo credits:
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The resources of the Migrant and Refugee Fund, amounting to €28 million, have been fully allocated to projects.

The European Union remains the largest donor to the CEB and a privileged partner.

- €54 million in grants awarded
- €4.4 million contributed

- €2 million committed to Slovak Republic
- €1.4 million committed to Switzerland
- €1 million committed to Germany

The European Union remains the largest donor to the CEB and a privileged partner.
Foreword by the Governor

This report provides a snapshot of the close cooperation between the CEB and its donors in the course of 2019 aimed at making Europe more inclusive and resilient.

Overall, last year the Bank allocated a total of €54 million in grants and €4.4 million were committed by new grant funds from the Slovak Republic, Switzerland, and Germany.

Moreover, the EU, Norway, and Spain made pledges to the Regional Housing Programme (RHP), the largest multi-donor fund managed by the CEB. The funds will be committed in 2020 and will allow for the extension of the programme until the end of 2022, thus continuing to benefit vulnerable people in the Balkan region.

The majority of the grants allocated in 2019 were in support of migrants, refugees and displaced persons, including from the Migrant and Refugee Fund (MRF), a grant-based Fund set up by the CEB in 2015 to assist its member countries in accommodating and integrating migrants and refugees. In 2019, MRF funds were fully allocated and almost all related projects are set for completion in 2020. The impact of the MRF on the ground is illustrated by Niaz’s and Ali’s respective personal stories, which you can read in this report and you can also find, in video format, on our website (www.coebank.org).

In addition to supporting migrants and refugees, in 2019 the CEB provided considerable technical assistance for the development and implementation of sustainable infrastructure with a high social impact, thanks to funds provided through the Italian Fund for Innovative Projects, the Slovak Inclusive Growth Account, the Spanish Social Cohesion Account, and the Western Balkans Investment Framework. Examples of the projects that benefited from grants for technical assistance include healthcare facilities in Albania and Bosnia and Herzegovina, and student dormitories and post-earthquake housing reconstruction initiatives in Serbia.

I would also like to mention here the Social Dividend Account (SDA), a facility funded by the CEB’s net income. €2.5 million in grants were approved from the SDA in 2019. You can find more information in this report as well as at https://coebank.org/en/donors-and-trust-funds/.

Donor support is crucial for the CEB’s activities, particularly in regions where there is a lack of adequate institutional or technical capacities needed to define and implement social projects.

Paris, 2 March 2020
Rolf WENZEL

“The CEB is grateful for the donor support received so far and looks forward to strengthening further its donor relations in the future.”
Donors and the CEB

Donors are key partners for the CEB. Their grants, which the CEB often provides in conjunction with its loans, enable the implementation of highly social projects.

The Bank uses donor funds to support projects which have a positive impact on those that are most in need. Technical assistance grants help borrowers design and implement projects according to best practice. Investment grants finance part of the cost of projects, making them more affordable for borrowers. Loan guarantees enable the CEB to provide loans to borrowers who would otherwise not meet its credit risk requirements.

In 2019, € 4.4 million were committed by the Slovak Republic, Switzerland and Germany, and the CEB awarded € 54 million in grants. These grants benefitted mainly migrants and refugees, in line with the Bank’s priority mission of assisting displaced persons.

Donors who contribute to the CEB trust funds enjoy a number of benefits. Their support is widely publicised. The Bank devotes a whole section of its website to donors. It also ensures that beneficiaries are made aware of their support through billboards, plaques, and visibility events on project sites.

Donors can also report their contributions as official development assistance (ODA), since the Bank is recognised by the Organisation for Economic Co-operation and Development (OECD) as eligible for ODA.

28 CEB member states, two non-member states, the United States and the United Kingdom as well as the European Union, through the European Commission and the European Investment Bank, have contributed to CEB trust funds.
20 November 2019 - Aivo Orav, Ambassador of the European Union in Montenegro, participates in a landscaping operation to improve the living conditions of the residents of a new housing development in Podgorica.

The development is funded under the Regional Housing Programme and resulted in new homes for 171 vulnerable families who had been living in the Konik camp and surrounding areas since the 1990s.

**Key data**

- **1996**: establishment of the first CEB trust fund, the Social Dividend Account
- **24 years** of donor support for the CEB mandate
- **€ 732 million** contributed by donors to CEB trust funds
- **€ 520 million** made available by the European Union, the largest contributor to CEB trust funds
- **€ 531 million** disbursed from CEB trust funds
Standing by migrants, refugees and displaced persons

The Regional Housing Programme (RHP)

The Regional Housing Programme is a joint initiative of Bosnia and Herzegovina, Croatia, Montenegro, and Serbia. It provides durable housing solutions for the most vulnerable persons who were displaced during the 1990s conflicts in the former Yugoslavia. The Programme is supported by the international community and managed by the CEB.

A fresh start

Zora fled Croatia in 1991, together with her three-year old son and one of her sisters. The rest of the family soon followed, equally unprepared for the flight. After several years of wandering from one place to another, Zora and her family, including a second son born in Serbia, were one of the 270 families who moved into new apartments financed by the RHP in Kamendin (Belgrade) in June 2019.
A homecoming

During the war, Dušan and his wife Branka fled the small city of Šljivovac, in Croatia and their house was burned to the ground. They lived in a collective centre near Prijepolje, Serbia before returning to Šljivovac in 2002. There, they lived in small, one-room cottage with no water and electricity for almost fifteen years. In 2019, they finally moved into a new house on the site of their former home, thanks to the RHP.

“In recognition of the results already achieved by the partners, the European Union and its fellow Donors have agreed to extend the Programme until 2022, which will allow us to provide more homes to those in need”.

Olivér Várhelyi, European Commissioner for Neighbourhood and Enlargement

▲ Dušan and Branka in front of their new house, when it was nearing completion, and the one in which they lived until now

RHP Contributions by Donor

<table>
<thead>
<tr>
<th>Donor</th>
<th>Total: € 289 million</th>
<th>EU  € 234 million</th>
</tr>
</thead>
<tbody>
<tr>
<td>USA</td>
<td>€ 24 million</td>
<td></td>
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<tr>
<td>Germany</td>
<td>€ 10 million</td>
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<td>Norway</td>
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<tr>
<td>Switzerland</td>
<td>€ 6.4 million</td>
<td></td>
</tr>
<tr>
<td>Italy</td>
<td>€ 5.0 million</td>
<td></td>
</tr>
<tr>
<td>Denmark</td>
<td>€ 1.3 million</td>
<td></td>
</tr>
<tr>
<td>Turkey</td>
<td>€ 1.0 million</td>
<td></td>
</tr>
<tr>
<td>Luxembourg</td>
<td>€ 500 000</td>
<td></td>
</tr>
<tr>
<td>Others*</td>
<td>€ 500 000</td>
<td></td>
</tr>
</tbody>
</table>

*Spain, Romania, Cyprus, Slovak Republic, Czech Republic, and Hungary

2019 Highlights

7 200 vulnerable beneficiaries moved into new homes.

19 000 persons now enjoy decent homes, or 50% of the ultimate target.

Additional pledges:
EU € 2.0 million,
Germany € 1.0 million,
Norway € 700 000,
Switzerland € 500 000, and
Spain € 100 000

The Programme has been extended by one year, until end-2022.
In October 2015, at the height of the refugee crisis, the CEB established a Migrant and Refugee Fund to support its member countries in accommodating and integrating migrants and refugees. Twenty-two CEB member countries and the European Investment Bank (EIB) have contributed to the MRF, alongside the CEB, for a total of €28 million.

**The Migrant and Refugee Fund (MRF)**

Better accommodation for migrants

In October 2019, Albanian authorities inaugurated a migrant reception centre built with MRF funding in Kapshtica, near the border with Greece. The centre will help Albanian authorities in registering irregular migrants and providing them with temporary accommodation. The centre will also help ensure that these migrants enjoy basic human rights, such as food and shelter.

“Projects like this one are of crucial importance. They help us do a better job, while help Albania to achieve higher standards on migration governance, in its European aspirations.”

Ms. Rovena Voda, Deputy Minister of Interior of Albania
In safe hands

Niaz and Ali arrived in Sweden when they were still minors. Upon their arrivals, they were enrolled in a series of activities organised by the city of Malmö with funding from the MRF. The activities target students between the ages of 14 and 20. Their aim is two-fold. First, make them feel part of their new community. Second, improve their academic performances.

The MRF-funded activities helped both teens overcome the cultural gap they felt upon their arrival in the country. The extracurricular activities also helped the two students improve their academic performances. “My way is to study but without entertainment, without activities, you do not learn as well, I think. Those who organise and work with the activities are fun and kind, like friends, like a family.” says Niaz. Finally, they have enabled the two teens to devise a future for themselves, in which they can give back to the community what they have received. “The future? My dream is to become a nurse and work with old people. I just want to help people who need help,” says Ali.

Niaz and Ali undertaking group activities in Malmö, June 2019

■ MRF Contributions by Donor

Total: € 28 million

<table>
<thead>
<tr>
<th>Donor</th>
<th>Amount (€)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CEB</td>
<td>€ 8 million</td>
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<tr>
<td>Germany</td>
<td>€ 5 million</td>
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<tr>
<td>EIB</td>
<td>€ 5 million</td>
</tr>
<tr>
<td>France</td>
<td>€ 3 million</td>
</tr>
<tr>
<td>Italy</td>
<td>€ 3 million</td>
</tr>
<tr>
<td>Spain</td>
<td>€ 1.5 million</td>
</tr>
<tr>
<td>Sweden</td>
<td>€ 540 000</td>
</tr>
<tr>
<td>Luxembourg</td>
<td>€ 500 000</td>
</tr>
<tr>
<td>Norway</td>
<td>€ 500 000</td>
</tr>
<tr>
<td>Slovak Republic</td>
<td>€ 300 000</td>
</tr>
<tr>
<td>Others*</td>
<td>€ 1.1 million</td>
</tr>
</tbody>
</table>

*Ireland, Lithuania, Poland, Cyprus, Albania, Hungary, Czech Republic, Malta, Holy See, Bosnia and Herzegovina, San Marino, Iceland, Bulgaria, and Liechtenstein

■ 2019 Highlights

€ 1.8 million

Remaining MRF resources, amounting to € 1.8 million, allocated to projects in Albania, Bosnia and Herzegovina, Finland, Italy, North Macedonia, Portugal and Serbia.

17 projects

ongoing

16 planned

for completion in 2020
Kilis is a city located near the border with Syria, which has seen its population double due to an influx of Syrian refugees. The EU, in cooperation with Turkey and the CEB, has sought to alleviate the pressure exerted on healthcare services by the dramatic increase in population. It is funding the construction of a 300-bed state hospital which will provide quality health services for the host community and the Syrian refugees alike.

The funding from the EU for this project amounts to €50 million and is provided through the EU Facility for Refugees in Turkey (FRiT). The CEB manages the EU funding and oversees the construction and equipment of the hospital.
The FRiT, which manages a total of €6 billion, provides for a joint coordination mechanism, designed to ensure that the needs of refugees and host communities in Turkey are addressed in a comprehensive and coordinated manner. The Facility focuses on humanitarian assistance, education, health, municipal infrastructure, and socio-economic support.

Details on FRiT are available at: https://ec.europa.eu/neighbourhood-enlargement/news_corner/migration_en

**2019 Highlights**

- 17% of the construction works completed
- Hospital expected to be operational by April 2021
Supporting sustainable and inclusive growth

March 2018 - Ovca, Serbia. A child plays while his parents attend the ceremony for the handover of keys to their new flat built through the RHP.
The Spanish Social Cohesion Account (SCA)

The SCA is a trust fund set up by Spain in 2009 and managed by the CEB. The purpose of the Account is to finance technical assistance for highly social CEB projects. Spain replenished the Account in 2017 with €2.0 million, bringing its total endowment to €4.0 million.

2019 Highlights

- €920 000 in grant approvals
- €300 000 Total contribution of the SCA to the Regional Housing Programme

Ensuring access to education for all

When she was 14, Teodora left her family home in the village of Kovanica, Serbia to continue her education in the city of Svilajnac, fifty kilometres away. She now studies at the Secondary School of Agriculture and Veterinary Medicine and is one of 438 students who live in a newly constructed dormitory. The dormitory was built as part of a project financed by the CEB to improve student housing.

Technical assistance financed by the SCA helped Serbian authorities define the project’s scope, including environmental aspects and social safeguards, and identify priority investments.
The SIGA was set up by the Slovak authorities in 2016 to support CEB interventions in favour of inclusive growth and environmental sustainability. The Slovak Republic replenished the Account in 2019 with €2.0 million, bringing its total endowment to €4.0 million.

In November 2010, an earthquake hit Serbia. The CEB is financing the construction of 366 apartments in the city of Kraljevo, for families whose dwellings were irreparably damaged and who live in inadequate conditions. The construction of the first 106 apartments is well under way. If all goes as planned, the first families will move in the new flats in June 2020.

A SIGA grant covers the cost of a dedicated technical assistance team tasked with project coordination, contract management and construction supervision. The project has previously benefited from an EU grant through the WBIF.
The Italian Fund for Innovative Projects (IFIP)

The IFIP was set up by Italy in 2017. The IFIP helps the Bank develop innovative social projects. It finances technical assistance for projects located in countries of the Western Balkan region which are eligible to Official Development Assistance (ODA), as well as Georgia and the Republic of Moldova.

Enabling adequate housing for all

Ranka and her son, Petar, had lived in a series of rented apartments for 25 years after the war in Bosnia and Herzegovina. In December 2019, they moved into a new flat in Foča. Petar suffers from cerebral palsy, a permanent movement disorder that requires him to live in places with suitable disabled access. Most of the previous flats did not have any such access. When interviewed on the new flat, Ranka said: “We are thankful to the donors and the local community for giving us a chance to have better living conditions. It is so important not to have to move out every month or so!”

Ranka’s new home in Foča was built under a project, financed by the CEB, which provides housing to vulnerable persons who were displaced during the conflict in the 1990s and have been living in substandard accommodation ever since. The project has received support from the SCA and WBIF Bilateral Donors. The IFIP will cover future technical assistance needs once WBIF funding has been fully used, together with the SIGA, highlighting how donors cooperate on shared objectives.

2019 Highlights

€840 000 in grant approvals

1 project ongoing and 3 about to commence in 2020
The WBIF is a blending facility established in 2009 as a joint initiative of the European Commission, the Council of Europe Development Bank, the European Bank for Reconstruction and Development, the European Investment Bank, and several bilateral donors. The Framework provides financing and technical assistance to strategic investments in the energy, environment, social, transport, and digital infrastructure sectors. It also supports private sector development initiatives. The World Bank Group, KfW, and AFD have subsequently joined the Framework.

**2019 Highlights**

€312 000 in grant approvals

CEB takes over the chairmanship of the WBIF Project Financiers’ Group for 2020.

### Greening public infrastructure in Serbia

In 2019, WBIF Bilateral Donors approved a €312 000 technical assistance grant in favour of an energy efficiency programme in Serbia. Some 30 government buildings accounting for about 200 000 square metres in total will be modernised and made energy-efficient. The works will reduce greenhouse gas emissions and help Serbia meet its targets for climate change mitigation and reduction of CO2 emissions.

The project benefits from a €40 million loan from the CEB. WBIF funding will be complemented by a €400 000 grant from the SIGA and a €200 000 grant from the SCA.
The SDA was established by the CEB member states in 1996. It is financed mainly by contributions from the member states, through allocations from the Bank's annual profit, which constitute dividends of a social nature. The Account is used to provide loan guarantees, technical assistance, interest subsidies and grant contributions in favor of highly social projects. At the end of 2019, the resources available for approval amounted to €16 million.

**2019 Highlights**

**€ 2.5 million** in grant approvals

CEB revised its methodology for awarding loan guarantees to support more projects.

Supporting microentrepreneurs in Bosnia and Herzegovina

In January 2019, the Bank approved a €5 million loan for Mikrofin, a microfinance institution in Bosnia and Herzegovina. Mikrofin will on-lend the funding received from the CEB to low-income persons, including farmers and private households engaged in micro businesses. The CEB loan to Mikrofin was made possible thanks to a loan guarantee from the SDA.

A typical customer of Mikrofin is Danica, who lives in the countryside, near the city of Foča. She supports her household with income earned from vegetable and fruit farming. Her main source of income is the sale of potatoes, garlic and beans, as well as plums, plum brandy and walnuts. Danica sells all her products at the local market in Foča. She has been a customer of Mikrofin for almost ten years. She used her last loan with Mikrofin, in the amount of €500, to purchase piglets that she plans to resell on the Foča market after six months of feeding.
## Grants approved in 2019

<table>
<thead>
<tr>
<th>Trust Fund</th>
<th>Beneficiary Country</th>
<th>Amount (EUR)</th>
<th>Sector</th>
<th>Purpose of the Grant</th>
<th>Contracting Party</th>
</tr>
</thead>
<tbody>
<tr>
<td>IFIP</td>
<td>Kosovo</td>
<td>111 500</td>
<td>Social housing for low-income persons</td>
<td>Assessment of a social housing programme</td>
<td>Contract to be signed</td>
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<tr>
<td>IFIP</td>
<td>Bosnia and Herzegovina</td>
<td>300 000</td>
<td>Aid to refugees, migrants, displaced persons and other vulnerable groups</td>
<td>Support to the Project Implementation Unit (PIU) for the implementation of a housing project for vulnerable populations</td>
<td>Contract to be signed</td>
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<tr>
<td>IFIP</td>
<td>Albania</td>
<td>180 000</td>
<td>Health</td>
<td>Support to the PIU for the implementation of the Tirana University Hospital Centre</td>
<td>Architekturstudio Andreas Mezey, Germany</td>
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<tr>
<td>IFIP</td>
<td>Serbia</td>
<td>250 000</td>
<td>Protection of the environment</td>
<td>Design services for the Kragujevac wastewater facility</td>
<td>Contract to be signed</td>
</tr>
<tr>
<td>MRF</td>
<td>Italy</td>
<td>500 000</td>
<td>Aid to refugees, migrants, displaced persons and other vulnerable groups</td>
<td>Development of education and skills building programmes to integrate unaccompanied migrant and refugee children in the Italian regions of Sicily and Lazio</td>
<td>UNICEF</td>
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<tr>
<td>MRF</td>
<td>Albania</td>
<td>300 000</td>
<td>Aid to refugees, migrants, displaced persons and other vulnerable groups</td>
<td>Construction of a reception centre to register irregular migrants and provide them with temporary accommodation in Kapshica</td>
<td>IOM Mission in Albania</td>
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<tr>
<td>MRF</td>
<td>Serbia</td>
<td>289 000</td>
<td>Aid to refugees, migrants, displaced persons and other vulnerable groups</td>
<td>Establishment of a reception centre for education, vocational training and work-occupational therapy in Obrenovac</td>
<td>The Republic of Serbia (through the Commissioner for Refugees and Migration)</td>
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<tr>
<td>MRF (extension)</td>
<td>North Macedonia</td>
<td>200 000</td>
<td>Aid to refugees, migrants, displaced persons and other vulnerable groups</td>
<td>Set up of a sustainable and long-term waste management system in Gevgelija</td>
<td>IOM Mission in North Macedonia</td>
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<td>MRF (extension)</td>
<td>North Macedonia</td>
<td>130 000</td>
<td>Aid to refugees, migrants, displaced persons and other vulnerable groups</td>
<td>Connection of the Demir Kapia reception centre to the municipal water supply and sanitation system</td>
<td>IOM Mission in North Macedonia</td>
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<td>MRF (extension)</td>
<td>Bosnia and Herzegovina</td>
<td>400 000</td>
<td>Aid to refugees, migrants, displaced persons and other vulnerable groups</td>
<td>Improvement of the living conditions in Usivak</td>
<td>IOM Mission in Bosnia and Herzegovina</td>
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<td>MRF (extension)</td>
<td>Portugal</td>
<td>20 000</td>
<td>Aid to refugees, migrants, displaced persons and other vulnerable groups</td>
<td>Provision of equipment for the unaccompanied minor reception centre in Loures</td>
<td>Portuguese Refugee Council</td>
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<tr>
<td>MRF (extension)</td>
<td>Finland</td>
<td>20 000</td>
<td>Aid to refugees, migrants, displaced persons and other vulnerable groups</td>
<td>Individual counselling to support the integration of migrant women</td>
<td>Finnish Refugee Council</td>
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<td>RHP</td>
<td>Bosnia and Herzegovina</td>
<td>269 280</td>
<td>Aid to refugees, migrants, displaced persons and other vulnerable groups</td>
<td>Provision of a further 10 housing units for 625 most vulnerable refugee families</td>
<td>Ministry of Finance and Treasury of Bosnia and Herzegovina</td>
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<td>RHP</td>
<td>Serbia</td>
<td>2 059 794</td>
<td>Aid to refugees, migrants, displaced persons and other vulnerable groups</td>
<td>Provision of a further 180 housing units for 1 080 most vulnerable refugee families</td>
<td>Commissariat for Refugees and Migration of the Republic of Serbia through the Ministry of Finance of the Republic of Serbia</td>
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<td>Trust Fund</td>
<td>Beneficiary Country</td>
<td>Amount (EUR)</td>
<td>Sector</td>
<td>Purpose of the Grant</td>
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<tr>
<td>SCA</td>
<td>Lithuania</td>
<td>190 000</td>
<td>Social housing for low-income persons</td>
<td>Assessment of social and affordable housing needs</td>
<td>AFC Agriculture and Finance Consultants GmbH (AFC), Germany</td>
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<td>SCA</td>
<td>Serbia</td>
<td>200 000</td>
<td>Protection of the environment</td>
<td>Preparation of an energy efficiency project for central government buildings in Belgrade</td>
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<td>Serbia</td>
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<td>Administrative and judicial infrastructure</td>
<td>Assessment of the construction and equipment needs for Krusevac and Sremska Mitrovica prisons</td>
<td>The Republic of Serbia (through the Ministry of Justice)</td>
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<td>SCA</td>
<td>Serbia</td>
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<td>Improving living conditions in urban and rural areas</td>
<td>Assessment of a student dormitories rehabilitation project</td>
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<td>Serbia</td>
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<td>Protection of the environment</td>
<td>Preparation of a water supply network project</td>
<td>Contract to be signed</td>
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<td>SDA</td>
<td>Bosnia and Herzegovina</td>
<td>2 000 000</td>
<td>Creation and preservation of viable jobs in MSMEs</td>
<td>Loan guarantee in favour of Mikrofin Microcredits – a microfinance institution based in Banja Luka, specialised in lending to micro-entrepreneurs, small farmers and private households</td>
<td>Mikrofin Microcredits, Bosnia and Herzegovina</td>
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<td>SDA</td>
<td>Italy</td>
<td>176 000</td>
<td>Aid to refugees, migrants, displaced persons and other vulnerable groups</td>
<td>Technical assistance in favour of the social reintegration of individuals under probation through training and self-employment</td>
<td>PerMicro S.p.A., Italy</td>
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<td>SDA</td>
<td>Serbia</td>
<td>350 000</td>
<td>Protection of the environment</td>
<td>Technical assistance for the preparation of the Kragujevac wastewater facility project</td>
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<td>SIGA</td>
<td>Bosnia and Herzegovina</td>
<td>550 000</td>
<td>Health</td>
<td>Preparation of investments (construction and equipment) in six psychiatric hospitals</td>
<td>UNDP (through Serbia Resident Representative)</td>
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<td>SIGA</td>
<td>Serbia</td>
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<td>Protection of the environment</td>
<td>Preparation of the design and tendering documentation for the Kragujevac wastewater facility</td>
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<td>SIGA</td>
<td>Czech Republic Slovak Republic</td>
<td>50 000</td>
<td>Cross-sector</td>
<td>Invest EU market study in the Czech Republic and Slovak Republic</td>
<td>Pricewaterhouse-Coopers Advisory, Bratislava</td>
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<td>SIGA</td>
<td>Serbia</td>
<td>400 000</td>
<td>Protection of the environment</td>
<td>Energy performance assessment of central government buildings in Belgrade and preparation of retrofitting designs</td>
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<td>SIGA</td>
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<td>WBIF/CEB</td>
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<td>Protection of the environment</td>
<td>Preparation of an energy efficiency renovation project for central government buildings in Belgrade</td>
<td>Contract to be signed</td>
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</table>
Key Data

As of December 2019, the Bank managed 27 trust funds, representing a total balance of €153 million. During the year, the Bank raised €4.4 million in donor contributions and awarded €54 million in grants.

Donors
- European Union
- USA
- Germany
- Norway
- Western Balkans Investment Framework
- Italy
- Switzerland

- Eastern Europe Energy Efficiency and Environment Partnership
- Spain
- European Investment Bank
- Slovak Republic
- France
- Sweden
- Netherlands
- Denmark

- Finland
- Luxembourg
- Turkey
- United Kingdom
- Ireland
- Cyprus
- Lithuania
- Czech Republic
- Hungary
- Poland
- Albania

- Neighbourhood Investment Facility
- Holy See
- Malta
- Romania
- Bosnia and Herzegovina
- San Marino
- Iceland
- Bulgaria
- Liechtenstein

Contributions by donor in 2019
- Germany €1 million
- Slovak Republic €2 million
- Switzerland €1.4 million

Grants by sector
- €531 million since 1996

- Aid to refugees, migrants, displaced persons and other vulnerable groups 42%
- Supporting MSMEs for the creation and preservation of viable 22%
- Multi-/Other sectors 11%
- Education and vocational training 3%
- Natural or ecological disasters 7%
- Improving living conditions in urban and rural areas 6%
- Health 4%
- Social housing for low-income persons 5%
Contribution by donor to date

€732 million since 1996

Three largest donor countries:
USA, Germany, Norway
8%

All other donor countries
21%

European Union
71%

10 largest recipients

- Republic of Moldova: 1%
- Serbia: 19%
- Bosnia and Herzegovina: 14%
- North Macedonia: 3%
- Turkey: 3%
- Montenegro: 3%
- Romania: 3%
- Croatia: 4%
- Albania: 7%
- Hungary: 2%

Figures may not add up due to rounding.